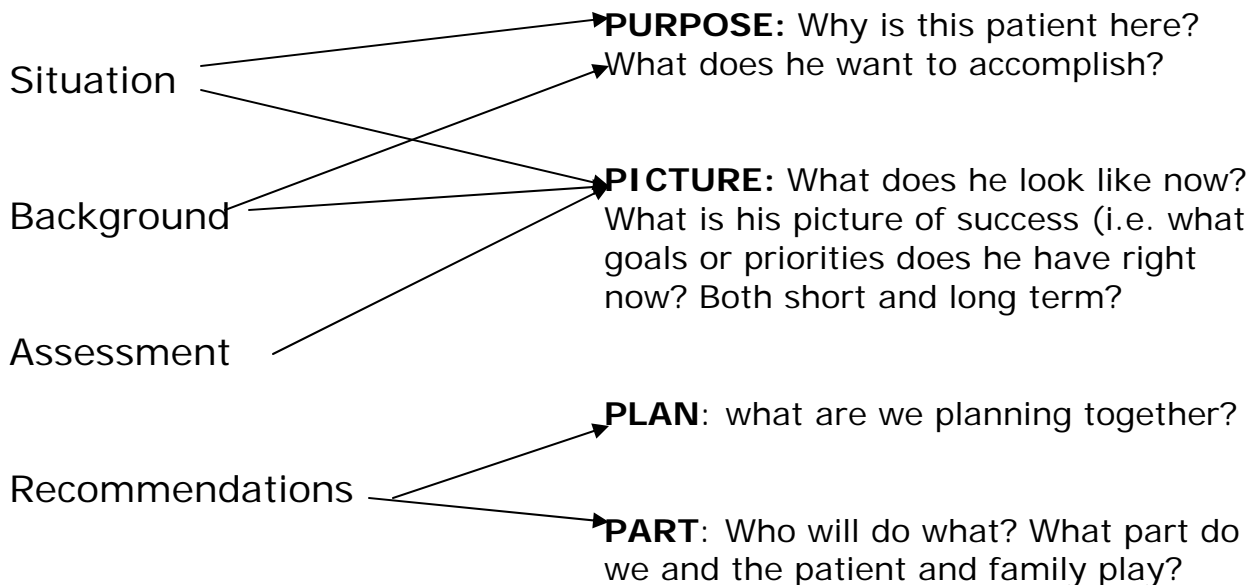


Clarifying SBAR and 4 Ps



The overlap is clear: From the RROHC perspective, what is missing in SBAR as a template (without further explanation or subheading) is the 4Ps focus on the partnership with the patient and clearly expressing the patient/family's outcomes or goals.

Organizations using SBAR could consider a sub-heading under situation or background: *What results does the patient/family want to achieve from this episode of care?* The question of why the patient is here (purpose) normally emerges as part of the SBA portion of the conversation with hand-offs. We recommend that leaders listen to hand-offs and see if staff are including the results orientation presently or if more clarification is needed.

The use of ANY reasonably comprehensive template should improve clarity and standardization of communication. The 4 Ps helps focus the brain on outcomes...moving more quickly to achieving results.